

**Jeff Sandy** Email: [jeff@jeffsandy.com](mailto:jeff@jeffsandy.com)

**2015 Port Royal Drive, Soddy Daisy, TN 37379 Mobile: 423-314-1741**

### **Career Summary**

Over 8 years experience applying best practices for stable and secure IT service delivery. Depth in network operations, security and application implementation. Cloud environment experience includes Office 365, Azure based applications and Veeam backup. Have applied Agile practices to determine and manage customer needs. Leadership roles in implementing end user solutions. Manager experience.

### **Experience**

**Kleenco Construction of Tennessee** July, 2017 to present. IT Manager for privately held paving company operating in 24 states. 3+ years construction experience.

- Increased server application effectiveness by moving key applications to HyperVisor and VMware virtual environment. Implemented redundant Quickbooks Enterprise accounting application file server in Azure Cloud.
- Migrated file server and endpoint backup solution to Office 365 One Drive. Recovery time for stolen laptops reduced to four hours.
- Improved access with Google single sign-on used with Dropbox, Microsoft 365 and SharePoint.
- Implemented asset management with MaaS360 MDM and Teamviewer
- Enhanced redundancy with Cisco switches, a management network backplane, and VRRP enabled routers

Managed seven vendor and consultant suppliers.

**Infrastructure:** Three US locations connected by VPN using Fortinet and Cisco routers (includes disaster recovery warm site), four physical servers, three Hyper-V virtual servers, two VMware-based servers. Windows Server 2003 to Windows Server 2019 using Windows Active Directory. 25 Windows 10 workstation endpoints. FreeNAS iSCSI San. 50 tablet and mobile phone endpoints.

**Applications:** SharePoint and Excel 365 for work order management connected with Power Apps, Power Automate and Power BI, Dropbox Enterprise for document workflow, Quick Books Enterprise, Microsoft 365, Azure for Quick Books backup and Share Point backup, Veeam, Hosted VOIP, Google Suites for SSO, Help desk and IT asset inventory tool TeamViewer and IT Brain

**AMG International** August, 2017 to September 2018. *Concurrent with Kleenco Construction. One-year commitment.* IT manager and Project Manager for 29 country child health and education ministry.

- Used Agile project management for website replacement. Website design required daily change, PCI Compliance and connection to donation history in Sales Force via API. Completed project within five months using three suppliers and a hybrid WordPress implementation.
- Replaced internally hosted MS SQL based Rasiers Edge donor management solution with Sales Force. Completed the migration of twenty years of donor history and profiles to Sales Force in seven months.
- Created Power Apps to SharePoint phone and tablet-based collection of program impact statistics from national leaders throughout the AMG service area. Prepared conversion to Azure SQL after proof of concept implementation.
- Migrated file server and desktop backup solution to Office 365 One Drive.

Managed twelve vendor and consultant suppliers.

**Infrastructure:** One US location. Remote endpoints connected using Sonicwall firewall. Three physical servers, three Hyper-V virtual servers. Windows Server 2012 using Windows Active Directory. One Dell PowerVault MD3000i SAN (Fibre Channel connect), 21 endpoints. Zultys VOIP phone system. Spiceworks IT asset inventory tool.

**Applications:** Blackbaud Raisers' Edge MS-SQL software, Great Plains, Sales Force for Non-profits, Microsoft 365, Google Gsuite for Non-profits

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**Logistics Impact** September 2012 to August 2017. Managing Partner for a privately-held supply chain consulting firm. Managed staff of nine analysts. 5+ years of manufacturing experience (consulting).

Provided transportation network management and analysis for Kraft Foods, Valspar Paints and Resins, and a \$1B Atlanta based logistics company. Interim Director of Worldwide Transportation for Valspar. Lead EDI and freight bidding initiatives in SAP environment.

**Dunlap Industries** August 2008 to September 2012. IT Manager for a \$13M distributor and manufacturer of zippers and thread. 4+ years of manufacturing and distribution experience.

- Replaced TeleMagic CRM and PICK ERP software with NetSuite CRM, ERP and distribution solution.
- Converted non-management workstations to Microsoft terminal server operations.
- Replaced individual phone systems at all locations with VOIP solution provided global desk-to-desk dialing.

Managed one staff network administrator and four vendor and consultant suppliers

**Infrastructure:** four US locations and one location in China. Converted from dedicated circuits to Watchguard multihomed VPN. 24 physical servers. Windows Server 2008 to Windows Server 2012 using Windows Active Directory. 50 endpoints. Disaster recovery maintained through sync between primary sites. Spiceworks IT asset inventory tool.

**Applications:** Telemagic CRM with MS SQL database, PIC Accounting, Executone internally hosted VOIP, Netsuite ERP

#### **Summary of Experience Prior to Dunlap Industries**

- 7+ years consulting trucking and transportation experience. Domain expert on applying technology to trucking and transportation. 2+ years distribution and warehousing experience. Clients ranged from startup to \$26B in revenue.
- Business analyst and IT management (IT Director and Vice President of IT titles) for full truckload motor carriers with revenues from \$50M to \$350M. Staffs managed from five to 19. Implemented EDI, call center telephony, VOIP, satellite communication, enterprise AS400/Power PC and UNIX midrange computing architecture.

#### **Education**

**Indiana University** 2 year Post Baccalaureate degree in Accounting. Completion of program satisfied the educational requirements to become a Certified Public Accountant.

**Purdue University** 4 year Bachelors degree in Philosophy and Mathematics.